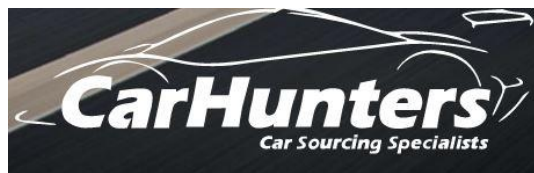


# About our finance & insurance services



Car Hunters Car Sourcing Specialist Limited  
High Steppers, Batts Road,  
Steeple, Southminster,  
Essex CM0 7LE  
Tel 01621 773889

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## 1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

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## 2. Whose products do we offer?

As a Credit Broker we can introduce you to a limited number of lenders and finance products to assist with your vehicle purchase. Car Hunters Car Sourcing Specialists Limited t/a Car Hunters act as a Credit Broker not a lender. Please ask us for a list of our supporting lenders. **We can provide information on the following:-**

- Hire Purchase
- Personal Loan
- Personal Contract Purchase (PCP)

Occasionally, we may need to use the services of a credit broker. We will advise you of this if applicable.

**We only offer the following Insurance Products from AutoProtect (MBI) Limited:-**

- Prestige Combined Guaranteed Asset Protection/Return to Invoice insurance (GAP/RTI)
- Combined Guaranteed Asset Protection/Return to Invoice (GAP/RTI) and Key insurance

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## 3. Which service will we provide you with?

We will advise and make a recommendation for you after we have assessed your needs for:

**Credit Agreements** – Hire Purchase, Personal Loan and Personal Contract Purchase

**Regulated Insurance Products** – Prestige Guaranteed Asset Protection / Return to Invoice  
Combined Guaranteed Asset Protection / Return to Invoice  
And Key insurance

**Non – Regulated Products** – Extended Warranty

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## 4. What will you have to pay us for our Finance and \ or Insurance Services?

No fees apply

You will receive a quotation which will inform you about the cost of each of the products and any other fees relating to any particular credit agreement or insurance policy. Please note that we may receive payment(s) or other benefits from the finance provider and we receive commission as a proportion of premium paid from our insurance provider if you decide to enter into an agreement with them.

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## 5. Who regulates us?

Car Hunters Car Sourcing Specialists Limited t/a Car Hunters is authorised and regulated by the Financial Conduct Authority for Consumer Credit activities our Firm Reference Number is 655012. Car Hunters Car Sourcing Specialist Limited is an Appointed Representative of AutoProtect (MBI) Limited for Insurance Mediation activities. Their Firm Reference Number is 312143.

Our FCA Permitted business is arranging general insurance and finance contracts.

You can check this on the FCA Register by visiting their website [www.fca.org.uk](http://www.fca.org.uk)

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## 6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

**in writing** Leon Hunt, Car Hunters Car Sourcing Specialists Ltd, High Steppers, Batts Road, Steeple, Southminster, Essex CM0 7LE

**by phone** 01621 773889

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

[www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

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## 7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You maybe entitled to compensation from the scheme if we cannot meet our obligations for any insurance products you purchase.

This depends on the type of business and the circumstances of the claim. General Insurance advising and arranging is covered for 90% of the claim with no upper limit. Compulsory forms of insurance (e.g. Motor Insurance) are covered for 100% of the claim with no upper limit. Further information about compensation scheme arrangements is available from the FSCS.

**Please note - finance products are not covered by this scheme.**

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